

What services are not covered by OHIP?

Some of the most commonly used services that are not covered are:

- telephone prescription renewals
- physicals for MOT Driver's Licenses, children's camps or for insurance companies
- sick and return to work or school notes
- government forms such as Disability Tax Credit, Employment Insurance, CPP Disability Medical Reports
- insurance forms
- transfer of medical records

For a complete list and rates see [Uninsured Services Fee Guide](#).

What is the block fee?

This is an annual fee charged by your physician to cover all the above services. It was established to save you money if you are a frequent user of the above services.

Do I have to pay the block fee?

No. If you do not require these services or use them infrequently, it may not be to your advantage to pay the fee. If so, please return your form advising us that you do not wish to pay the block fee.

Are there any other services not covered by the block fee?

Yes, removal of skin lesions and non-plantar warts for cosmetic reasons. For a complete list and rates see [Uninsured Services Fee Guide](#)

Why have I been charged for my prescription renewal?

There is a \$15 charge for prescriptions that are renewed over the telephone. This pays for the clinician's time, as telephone requests are not covered by provincial health care insurance. To renew your prescription, your physician/nurse practitioner must check your medical record to ensure the renewal is appropriate.

You can avoid this fee by booking an appointment, well in advance of your need for a renewal.

What if I need a form filled out for WSIB, a driver's physical, an insurance company or work?

Most forms require that you meet with your physician or a nurse practitioner to complete the form. Please advise the receptionist that this is the reason for the appointment. Please bring the form with you to the appointment. When the form is completed please stop by the billing window to pay the charge, if any, and to ensure a copy is kept for your health record.

Some forms may not require an appointment; these forms should be dropped off at the billing window.

How long will it take for my form to be completed if it is not filled out at an appointment?

Our physicians and Nurse Practitioners' top priority is direct primary patient care. Filling out forms takes time out from regular patient appointments.

You can help by filling out your forms as completely as possible so that we do not need to call you to get that information.

Please allow at least 1 to 2 weeks for a form to be completed. You will be called when your form has been completed. Please pick up your completed form at the billing window.